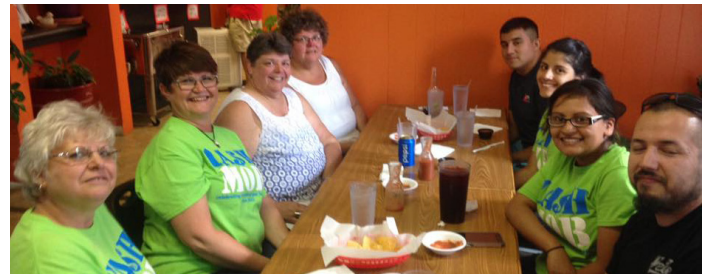




Invested in You.
Washington State Bank

Fall 2017



10 Things You Can Do to Avoid Fraud

- 1. Spot imposters.**
Scammers often pretend to be someone you trust, like a government official, a family member, a charity or a company you do business with.
- 2. Do online searches.**
Type a company or product name into your favorite search engine with words like “review,” “complaint” or “scam.”
- 3. Don't trust your caller ID.**
Technology makes it easy for scammers to fake caller ID information, so the name and number you see aren't always real.
- 4. Avoid banking on public wifi.**
If you want to use your phone to conduct sensitive transactions, use a secure wireless network or your phone's data network.
- 5. Don't pay upfront for a promise.**
Never pay someone upfront that offers debt relief, loans, mortgage assistance or a job. They will probably take the money and disappear.
- 6. Set strong passwords.**
Avoid obvious passwords like birthdays, addresses or phone numbers. Use a mix of letters and numbers.
- 7. Beware of free trial offers.**
Some companies will use free trials to sign you up for products and bill you every month until you cancel.
- 8. Avoid sharing information.**
Don't reveal any personal or financial information in an email, text or over the phone no matter who you are communicating with.
- 9. Hang up on robocalls.**
If you answer the phone and hear a recorded sales pitch, hang up and report it to the Federal Trade Commission.
- 10. Use antivirus software.**
This will check for malicious computer programs and monitor files before they are opened.

Invested in You - Washington, Fairfield, Columbus Junction

Letter from the President



Steve Bohn
President and CEO

For over 85 years, we have been in the business of developing relationships through offering deposit products, trust services and meeting the loan demands of qualified applicants. While times and technology change, our focus on meeting the financial needs of our customers in a professional manner has not changed.

continue bringing you the exceptional banking experience you've come to expect.

Once again, please understand we greatly appreciate your business and would welcome you to contact us with any questions about our services or thoughts on how we might improve your experience. We are committed to serving all your personal and business financial needs.

In the past couple of months, the bank has completed a major software upgrade of our back office operating systems. While this upgrade was not easy, we believe it will be well worth it as it prepares us for future growth and will allow us to begin to roll out new products to

Congratulations

to Priscilla Reighard for celebrating 15 years with WSB and to Holly Rich for celebrating 5 years with WSB!



Every football season, WSB staff supports local high schools by providing volunteers to run the concession stands and give booster parents a break.

Customer Appreciation Dinner



On September 19th, WSB invited customers to enjoy a dinner on us. The event was hosted at the Washington Extension Building. We served nearly 650 people throughout the two hour event!



Washington - 121 S Marion Ave. Fairfield - 1706 W Burlington Ave.
Columbus Junction - 134 Main St.

(800) 714-2287 www.washsb.com Member FDIC

